



ONE (1) YEAR LIMITED WARRANTY POLICY

V1_HB_Warranty_06-27-24

HUDDLBOX ONE (1) YEAR WARRANTY LIMITATIONS:

The manufacturer warrants this product to be free from defects in workmanship and materials for a period of one (1) year from the shipment arrival date. In the event of any issues, the manufacturer will, at their discretion, repair any defects in parts or workmanship or provide a repaired product of equal value as a replacement, free of charge. The customer will be responsible for the cost of shipping, handling, and insurance. Such repair or replacement is subject to verification of the defect and proof of purchase as outlined in our claim's procedure.

Huddlbox is designed to be moisture-resistant, meaning it can withstand minimal exposure to water under normal conditions. However, it is essential to note that Huddlbox is not waterproof. Exposing the product to excessive moisture or rain will result in damage not covered by the warranty. Huddlbox must be stored in a clean and dry environment. Extended exposure to sunlight can cause fading and is not covered by this warranty.

The warranty does not cover issues arising from misuse, abuse, batteries, consumables, or normal wear and tear. Electronic components inside Huddlbox may have separate warranty coverage by their original manufacturer. This warranty coverage is at the discretion of those manufacturers and not the manufacturer of Huddlbox.

The Company makes no express warranty or condition, whether written or oral, and the Company expressly disclaims all warranties and conditions not stated in this limited warranty. To the extent allowed by the local law of jurisdictions outside the United States, the Company disclaims all implied warranties or conditions, including any implied warranties of merchantability and fitness for a particular purpose. For all transactions

occurring in the United States, any implied warranty of condition of merchantability, satisfactory quality, or fitness for a particular purpose is limited to the duration of the express warranty set forth above. Some states or countries do not allow a limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages for consumer products. Some exclusions or limitations of this limited warranty may not apply to the Purchaser in such states or countries. For consumer transaction, the limited warranty terms contained in this statement, except to the extent lawfully permitted, do not exclude, restrict, or modify but are in addition to the mandatory statutory rights applicable to the sale of this product to the Purchaser.

CLAIMS PROCEDURE:

The consumer must file all warranty claims using this [Huddlbox Warranty Claim form](#). Please retain invoices for a minimum of one year for warranty purposes.

For claims on defective/damaged products, it's essential to follow the procedure. Claims must be made within ONE (1) year of the product's delivery date. We reserve the right to specify that items be returned to the original warehouse for inspection or have replacement parts sent directly to you. Any claim for defective merchandise returns must be packed in original or similar packaging. Pictures are required to be submitted directly to the distributor for claims on defective/damaged products. If the claim is justified, the product or part(s) will be repaired, replaced, or a credit will be issued.